



Cheetah™ Message Dispensing IVR system for Collections

The TCS Cheetah Message Dispensing IVR system is a WINDOWS 2000, fully integrated, dialing system with Text-to-speech and touchtone/voice recognition abilities.



The Cheetah MDS has been designed for companies and organizations that need to contact large volumes of people in a short time. The MDS system automatically dials and upon detection of a "live voice" or answering device, delivers one of your pre-recorded messages.

Based upon the called-party's voice or touchtone response the MDS is able to branch to other questions or statements and can even connect the call to one of your live agents, anywhere in the world. Called-party voice messages can be recorded for playback and transcription.

The MDS offers individualized flexibility with Multiple messages digitally created and stored to allow tailoring of your message to your calling campaign. MDS recognizes busy tones, no answers, answering machines and disconnected numbers for maximum efficiency. **A 16-line system can dial in excess of 16,000 numbers per day!** A scheduling feature allows for automatic start and stop of calling campaigns. You get immediate on-screen, real-time feedback on calling campaigns and comprehensive reports showing contacts, message plays, call duration and line conditions. Any or all call results can be easily uploaded directly to your database system. Multiple messages are digitally created and stored on the Cheetah to allow tailoring of your messages to your calling campaign. Complete Law compliance and call parameter safeguards are standard on all Cheetah systems.

